

Victoria Country Club

ESTABLISHED IN 1859

GENERAL INFORMATION

Approved by the Executive Committee August 2014

Please acquaint yourself with the following rules in order to ensure the smooth running of the Club. Management of the Club is vested in the General Manager who has the right to interpret rules and the authority to enforce them.

The general disclaimer posted at the clubhouse applies to everyone entering club property.

COMMUNICATION

Postal Address: PO Box 203, Pietermaritzburg, 3200

Physical Address: Peter Brown Drive, Montrose, Pietermaritzburg, 3201

Telephone Number: (033) 347 1942

Facsimile Number: (033) 347 0023

Telephone number Pro Shop: (033) 347 1394

Email Address: pro@victoria.co.za

Web Page: www.victoria.co.za

The Administration Office is open from 08:00 to 16:00 Monday to Friday.

When a function is in progress the committee may close any portion of the clubhouse or grounds to any member not participating in the function.

The club is closed on Christmas Day, News Year's Day and Good Friday.

CLUB HOURS: The club is open from 08:00 until 23:00 each day except Sunday and Monday when it closes at 20:00.

CATERING

The Breakfast menu is available from 07:00 until 10:00. The extended Bar Menu is available from 10:00 to 21:00 Tuesday to Saturday and from 08:30 to 17:00 on Sunday

Takeaways are available whenever the kitchen is open.

The kitchen is closed on Mondays.

Members may not bring their own food or drink for consumption on the premises.

PRIVATE FUNCTIONS: Members are encouraged to use the Function Room for functions and company events. Contact reception for details (033 347 1942)

REGGIE'S BAR is open from 10:00 until 23:00 except on Sunday and Monday when it closes at 20:00. No alcoholic drinks may be served outside these hours.

MEMBERSHIP CARDS: Members are required to carry their membership cards with them when visiting the Club.

MEMBERS' GUESTS: Members must sign their non-golfing guests in the visitors' register.

DRESS: The general rule is "smart-casual" the interpretation of which is left to members' own good taste and the discretion of management.

MOTOR VEHICLES: There is a speed limit of 20 KPH within the grounds. Trailers may not be parked in the Club grounds without the prior approval of the General Manager.

SWIMMING POOL: Rules governing the use of the pool are posted at the entrance to the pool.

MEMBERS' CONDUCT: If a member believes any member or guest is contravening a rule, he or she may bring the matter to management's attention. It is not the member's place to confront the offending party.

STAFF: Staff members should be treated with courtesy. Please address any complaint about a staff member to management. A service charge is not included in accounts. Tipping staff is permissible and members are encouraged to reward satisfactory service.

COMPLAINTS AND SUGGESTIONS: Complaints and suggestions intended for serious consideration by the Committee should be submitted in writing.

CHILDREN AND JUNIORS: Persons under the age of 18 may not purchase alcoholic drinks.

Children under the age of 11 are not allowed into the clubhouse unless accompanied by an adult. The adult is responsible for the behaviour of the accompanied child.

SUBSCRIPTIONS: Club subscriptions are due and payable on 1st January each year, and are to be paid either in one lump sum, or by monthly debit order which is to be established prior to 1st January of each year.

Members wishing to resign their membership must do so in writing to the General Manager, and must give three months' notice.

GOLF CARTS: The use of golf carts is subject to the attached golf course rules.

MISCELLANEOUS

- No property belonging to the club may be removed from club premises.
- Dogs are not allowed into the clubhouse or its precincts.
- Making and receiving telephone calls on mobile phones in the restaurant, bar or function room is not allowed.
- Without the permission of the committee the club's name may not be used in any form of advertising. The premises may not be used for business purposes, nor, without the written authority of the committee may members use the club's name or purport to negotiate on behalf of the Club.